Terms of service

Effective date: 9 November 2026
English-language RichDay service

1. Provider, scope and agreement

These terms govern the RichDay website at https://richday.net and the digital services supplied under the English-language offer by Fuix Cloud Software - FZCO (the Provider, Contractor, we or us). Fuix Cloud Software - FZCO. Registered address: Dubai Digital Park, Dubai Silicon Oasis, Building A1, Dubai, UAE. LEI: 984500R55B3FF037QF03. D-U-N-S: 85-019-0097. Customer support: support@richday.net.

RichDay provides access to a game community and offers digital products and services associated with mc.richday.net, including the features described in each product listing. These terms, the Security and Refunds Policy, the Privacy Policy and the information presented for a particular order form the terms of that order.

Review the applicable documents before registering an account or submitting an order. By expressly accepting the terms during checkout and submitting an order, you agree to the terms identified for that purchase. If you do not agree, do not submit the order. Merely viewing a page does not constitute consent to optional advertising or unnecessary personal-data processing.

The Russian-language offer identifies a separate Russian individual entrepreneur. The provider identified when the order is placed remains the contracting party for that order; changing the display language later does not transfer an existing contract or remove rights already acquired.

2. Definitions and service information

A user is a person who accesses the website or uses a RichDay account. An account is the personal area protected by the user's authentication credentials. An order records the selected digital service, recipient nickname, relevant server, price and payment status. A digital product is an intangible game-related benefit or service described on the website; it is not a cryptocurrency, investment or financial instrument.

A product listing and checkout describe the relevant features, price, quantity, duration where applicable, delivery conditions and any technical requirements. Review this information and confirm that the recipient nickname and server are correct. A time-limited product grants access only for the stated period. Website or game-account balances and bonuses are service features subject to their stated conditions, rather than bank deposits.

The user supplies compatible hardware, software, a lawful game account where required and an internet connection. We do not provide internet access, telecommunications services or a licence to third-party game software unless expressly included in a particular offer.

3. Eligibility and account security

You must have the legal capacity required to enter the contract under applicable law. A minor may make a purchase only through a parent or legal guardian with the necessary authority and permission. Do not use a service that is prohibited for you or in your location.

Provide accurate registration and order information, protect your credentials and use the available security features. Do not share, sell or lend an account or use another person's account without authorisation. Tell

support promptly if you suspect unauthorised access. Responsibility for any disputed activity is assessed according to the facts and applicable law; use of credentials does not by itself remove the Provider's own obligations.

4. Permitted use and community conduct

Use the website and game services lawfully and follow the published server rules. Do not bypass access controls, interfere with the service, exploit vulnerabilities, introduce malware, fraudulently obtain products or collect other users' personal information without a lawful basis.

Do not impersonate others, post misleading information, violate intellectual-property or confidentiality rights, publish unlawful material or threaten, harass or discriminate against other people. Unauthorised advertising, spam and promotion of unlawful activities are prohibited.

You remain responsible for material you submit and must have the rights needed to publish it. You retain your rights in your material; you permit the technical use reasonably needed to host, display and moderate material you choose to submit. We may remove content or restrict access to address a breach, a security incident or a legal requirement. Any such action must respect applicable law and mandatory consumer rights.

5. Orders, payment and delivery

Check the final price and order details before confirming payment. Prices may be displayed in a selected reference currency; the cryptocurrency invoice specifies the actual supported asset, network, amount, expiry and any disclosed fees. Discounts or promotional codes apply only on the terms shown before purchase.

For the English-language checkout, the currently available paid method is cryptocurrency through the external payment platform Heleket. Only the assets and networks actually displayed for a valid invoice are accepted. Card payments and Stripe are not currently enabled. A zero-price order may be completed without a payment transfer.

Payment availability remains subject to applicable laws and the payment platform's restrictions. The listing of a payment option is not a statement that every cryptoasset or every transaction is permitted in the UAE or in the user's jurisdiction. We do not provide cryptocurrency exchange, custody, investment or financial advice as a RichDay service.

Use only the invoice and payment destination generated for your order. An on-chain transaction being broadcast does not by itself establish that an invoice is paid: the platform must validate the correct amount, asset, network and required confirmations. Do not pay expired invoices or send an unsupported asset. Contact support about an underpayment, overpayment, expired invoice or delayed confirmation.

Delivery takes place by making the purchased benefit available to the identified game account on the relevant RichDay server, or by the other means stated in the product description. Some items require the recipient to join the selected server. Keep the order reference and transaction identifier until delivery is complete. If delivery fails or is incomplete, contact support under the Security and Refunds Policy.

6. Security, refunds and complaints

The Security and Refunds Policy explains payment precautions, non-delivery complaints and refund requests. Blockchain transfers generally cannot be cancelled after confirmation, but that technical fact does not remove any right to a refund or another remedy against the Provider.

Email support@richday.net with the order reference, recipient nickname, payment date, transaction identifier and a description of the problem. Never send passwords, wallet private keys or seed phrases. We may request proportionate information needed to locate the order and verify a refund recipient.

We remain responsible for our contractual and statutory obligations. No term excludes mandatory rights relating to inaccurate descriptions, defective or missing services, security, consumer remedies or other liability that cannot lawfully be limited. Any remedy required by law takes priority over a conflicting restriction in these terms.

7. Intellectual property and third-party services

The website's software, text, branding, images and other materials are protected by the rights of their respective owners. You may use them only as needed to access the service or as otherwise permitted by the relevant owner or applicable law.

RichDay is not affiliated with Mojang AB or Microsoft. Third-party trademarks remain the property of their owners. External links, social sign-in and payment platforms are operated under their own applicable terms and privacy notices. Their involvement does not transfer the Provider's responsibility for the RichDay order to them.

8. Availability, liability and force majeure

We take reasonable steps to maintain service availability and security. Maintenance, updates, network failures or events outside reasonable control may temporarily affect access. We do not promise uninterrupted operation or a particular personal outcome from game participation.

Each party is responsible for breaches and losses as required by applicable law. Nothing in these terms excludes fraud, wilful misconduct, liability that cannot lawfully be excluded, or mandatory consumer protection. No blanket waiver of liability or fixed nominal compensation cap overrides those rights.

Where an event outside reasonable control prevents performance, the affected obligations may be delayed only to the extent legally justified. We will take reasonable steps to reduce the impact. Where continued non-performance gives a customer a cancellation or refund right, that right is preserved.

9. Personal data

The Privacy Policy describes the personal data processed for accounts, orders, support, security and website operation, the applicable processing grounds, recipients and user rights. Acceptance of these terms does not replace any separate consent that is legally required for optional processing.

10. Changes and termination

We may update these documents for legal, operational or service changes and publish the revised version with its date. Changes do not retroactively alter an accepted order or extinguish accrued rights. Material changes affecting an ongoing contract will be communicated and handled as required by law.

You may stop using the website and ask support to close your account. Account closure does not cancel outstanding obligations or require deletion of records that must lawfully be retained. We may suspend or terminate access for a material breach or a legal or security requirement, using proportionate measures and preserving any mandatory customer remedies.

11. Applicable law and disputes

The English-language offer is governed by the applicable federal laws of the United Arab Emirates and the laws applicable in the Emirate of Dubai. Relevant rules include consumer protection, electronic trade and personal-data protection legislation where applicable. Any mandatory protection that applies to the customer cannot be excluded by this choice of law.

First contact support@richday.net so that we can investigate and attempt to resolve a complaint. This does not prevent a complaint to a competent consumer or data-protection authority or an application to a competent court. Disputes may be brought before the competent courts of Dubai, subject to mandatory jurisdiction rules. No compulsory arbitration, waiver of statutory remedies or restriction of a non-waivable forum is imposed.

If a provision is unenforceable, the remaining provisions continue to apply to the extent permitted by law. The current English documents are available at https://richday.net/support/en. Fuix Cloud Software - FZCO. Registered address: Dubai Digital Park, Dubai Silicon Oasis, Building A1, Dubai, UAE. LEI: 984500R55B3FF037QF03. D-U-N-S: 85-019-0097. Customer support: support@richday.net.